# Emma Georghakis egeorghakis.com emmageorghakis@yahoo.com

May 2023 - August 2023

Madewell: Sales Associate

• Delivered excellent customer

service, guiding purchasers

store layout, demonstrating a

merchandising and aiding in

• Proficiently managed daily

operations for efficient

• Committed to improving the

collaborative teamwork.

overall customer experience

through attentive service and

customer transactions.

cash register and POS system

and ensuring a positive

• Contributed creatively to

shopping experience.

keen eye for visual

item selection.

Art Director / Designer

# **WORK EXPERIENCE**

October 2024 - March 2025

## Village Baking Co. Sales Associate; Barista

- Provided exceptional customer service in a fast-paced bakery environment, assisting guests with pastry selections and ensuring a welcoming atmosphere.
- Managed daily sales transactions using POS systems, accurately handling credit and mobile payments.
- Prepared and served a variety of espresso-based beverages, demonstrating barista skills and efficiency at the coffee bar.
- Maintained bakery displays and ensured product freshness by rotating inventory and restocking pastries as needed.
- Collaborated with team members to fulfill orders efficiently during peak hours, ensuring smooth operations and customer satisfaction.

May 2023 - August 2024

### Mach1 Consulting Group: Digital Marketing Analyst

- Edited Mach1 website using the Squarespace platform to enhance visual appeal and user experience.
- Developed digital marketing framework web app using AppSheet.
- Conducted in-depth research on artificial intelligence and its implications for the marketing landscape, contributing valuable insights to the team.
- Leveraged Google Workspace for collaboration with Mach1 colleagues.

Jan 2023 - May 2024

#### SMU Bridwell Library: Customer Service Representative

- Managed front desk operations, efficiently handling book check-ins, check-outs, and user inquiries.
- Facilitated material circulation, optimizing book space utilization throughout the library.
- Ensured smooth facility opening and closing, maintaining cleanliness, neatness, and overall order in each room.

# **EDUCATION**

BA Creative Advertising Southern Methodist University

2021-2025

2021-2025

Minor Graphic Design Southern Methodist University

# **AWARDS**

• Dallas ADDYs

Hanky Panky

-GOLD AWARD: Logo Design

Duracell PSA

-SILVER AWARD: Television

Ads of the World

Duracell PSA - Front Page Feature Recognition

- Ads of the World
- Graphis New Talent Annual 2024

The Wizarding World of Harry Potter Student Campaign - Art Direction Recognition(2024)

## **SKILLS**

- Graphic Design
- Art Direction
- Illustration
- Creative Writing
- Clay Creation
- Colored Pencil
- Adobe Photoshop
- Adobe Indesign
- Adobe Illustrator
- Adobe Premier
- Proficient in naming thinas
- Stuffed animals
- · Pets
- o etc.
- · Knowledge of random facts